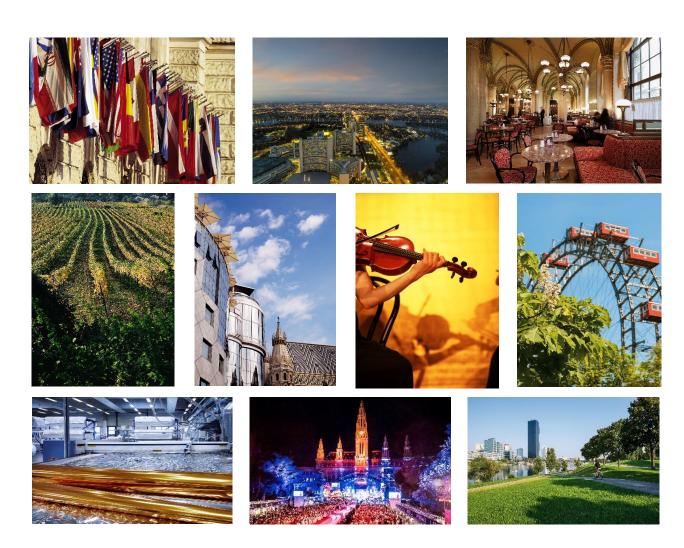
United Nations/Austria World Space Forum 2019

18 – 22 November 2019 Vienna International Centre Vienna, Austria



Practical Information Note

| 1. | Welcome to Vienna – Welcome to the VIC | 3 |
|-----|--|----|
| 2. | Conference: Date and Venue | 3 |
| 3. | Registration / Badges / Access | 4 |
| 4. | Visa Regulations | 4 |
| 5. | Accommodation | 5 |
| 6. | Transportation | 6 |
| | 6.1. Public Transportation | 6 |
| | 6.2. Taxis in Vienna | 6 |
| | 6.3. By Car | 7 |
| | 6.4. Connections between Vienna Airport and the City/the VIC | 7 |
| 7. | Postal Service | 8 |
| 8. | Currency/Banks | 8 |
| 9. | Medical Service/Healthcare | 8 |
| 10. | Lost Property Office | 9 |
| 11. | General Information | 9 |
| 12. | Contacts Organizing Committee | 10 |

1. WELCOME TO VIENNA – WELCOME TO THE VIC

Austria's capital is often associated with music, art, and cultural events, but Vienna also has a long-standing tradition as a venue for international conferences and dialogue, furthermore it is the host to a large number of international organisations. Since 1979, the city is home to one of the official headquarters of the United Nations. The Vienna International Centre (VIC) is located in the 22nd district and presents a very distinct architecture.

Vienna is a centre for the promotion of peace, human rights, security and sustainable development. With the establishment of the United Nations Office for Outer Space Affairs (UNOOSA) here in Vienna in 1993, this mission also extends to space.



Please follow these links for more information on the city of Vienna and the VIC:

https://www.wien.info/en

https://www.wien.gv.at/english/

https://www.unov.org/unov/en/index.html

2. CONFERENCE: DATE AND VENUE

The Opening Ceremony to the World Space Forum (WSF) will be held on Monday, 18 November 2019, at 6.30 p.m., in the Stadtsenatssaal at City Hall, Friedrich-Schmidt-Platz 1, 1010 Vienna.



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Starting 19 November 2019 at 10 a.m., all WSF plenary sessions will be held in Conference Room C1 (building C, 2nd level), at the VIC, Wagramer Straße 5, 1220 Vienna.



3. REGISTRATION / BADGES / ACCESS

For security reasons, conference/grounds passes are necessary for admittance to the VIC. Conference badges will be issued at the United Nations Security and Safety Section Pass Office at Gate 1. An appropriate form of identification must be presented. The Pass office operates from 8 a.m. to 4 p.m.

4. VISA REGULATIONS

Please note that nationals of certain countries require a visa to enter Austria. A list of these countries is available on the website of the Federal Ministry of the Interior (in German only, https://www.bmi.gv.at/202/Fremdenpolizei und Grenzkontrolle/Visumpflichtige Laender/start.aspx). Alternatively, you can inquire with the Austrian representation in your home country or your country of residence, if a visa is needed (http://www.bmeia.gv.at/en/embassies-consulates/search-for-austrian-representations/).

Be advised to apply for your Schengen visa well ahead of time!

We recommend to start at least five weeks before the event, so to allow the United Nations office at Vienna (UNOV) – on the behest of UNOOSA – to officially notify Austrian authorities regarding registered participants.

Downloadable forms, as well as information on the application process and the necessary documentation are available at https://www.bmeia.gv.at/en/travel-stay/entry-and-residence-in-austria/.

5. ACCOMMODATION

You will find a huge number of hotels in every price category here in Vienna. Participants are kindly asked to pick their preferred lodging and arrange their own accommodation. There are four hotels in walking distance to the event premises:

Arcotel Kaiserwasser Wien

Wagramer Straße 8
1220 Vienna
T +43 1 224 24-0
E kaiserwasser@arcotelhotels.com
W https://www.arcotelhotels.com/en/

Situated very close to the VIC and alongside the Kaiserwasser, a popular recreation area.



© 2019 ARCOTEL Kaiserwasser

Meliá Vienna

Donau-City-Straße 7
1220 Vienna
T +43 190 104 2003
E melia.vienna@melia.com
W https://www.melia.com/Vienna/Hotel

A state-of-the-art hotel, with exquisite design, located in Austria's tallest skyscraper.



© Melia.com

NH Danube City Hotel

Wagramer Straße 21
1220 Vienna
T +43 12 67 59 72 (Reservation)
F +43 1 260 200
E nhdanubecity@nh-hotels.com
W https://www.nh-hotels.com/



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Park Inn by Radisson Uno City Vienna Hotel

Wagramer Straße 16-18
1220 Vienna
T +43 1 260 40 0
F +43 1 260 200
E reservation vienna@parking

E <u>reservation.vienna@parkinn.com</u>
W https://www.parkinn.com/

Also in close vicinity to the VIC.



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Important notice for sponsored participants only:

You do not need to book the hotel, since the organizing committee will arrange your accommodation, after receiving the names of sponsored participants from UNOOSA. Please note that this offer is forfeited, if you book your own lodging! In this case any expenses and fees will be solely your responsibility.

6. TRANSPORTATION

6.1. Public Transportation

Vienna has a fully integrated public transport network. Between Monday and Friday, the underground, trams and buses run from approximately 5 a.m. until just after midnight. On Friday and Saturday, the underground also runs throughout the night. Both during the week and at the weekend, NightLine buses complement the existing services as of midnight. For further information visit https://www.wienerlinien.at/.

Single ticket: EUR 2.40 / 24 hours: EUR 8.00 / 48 hours: EUR 14.10 / 72 hours: EUR 17.10 EasyCityPass Vienna (1 week, including special offers for tourists): EUR 29.90

You can also use Wiener Linien's WienMobil app (available on Android and iOS) to buy tickets, calculate your route or book a taxi.

6.2. Taxis in Vienna

Tel. +43 1 60 160, www.taxi60160.at (registration required)

Tel. +43 1 40 100, www.taxi40100.at (registration required)

Tel. +43 1 31 300, www.taxi31300.at (no registration required)

The interactive city map of Vienna shows you all taxi stands in the city

6.3. By Car

To use motorways and expressways in Austria, cars are required to pay a toll charge or have a toll sticker. Digital vignettes or toll stickers with the validity of 10 days (EUR 9.20), 2 months (EUR 26.80), and 1 year (EUR 89.20) are available. Please note that the speed limit on Austrian motorways is 130 km/h and there is a legal alcohol limit for drivers of <0.5 %.

For more information on the rules and regulations for driving motor vehicles in Austria, please refer to https://www.help.gv.at/Portal.Node/hlpd/public/content/6/Seite.063240.html.

6.4. Connections between Vienna Airport and the City/the VIC

Railjet Service ÖBB and underground

The Austrian Federal Railways (ÖBB, www.oebb.at) run a service connecting Vienna Airport with Vienna Hauptbahnhof (main station) in 15 minutes. There are regular direct connections between 6.30 a.m. and 11 p.m. There are indirect connections (taking approximately 40 minutes and with one transfer) from shortly before 5 a.m. to just past midnight. Single tickets: EUR 4.20

The U1 underground line provides a direct connection between the main station and Kaisermühlen-VIC station (approximately 12 minutes). You can also take the S7 rapid transit railway to the VIC (airport to Praterstern station, and then take the U1 underground line to Kaisermühlen-VIC station).

<u>Airport Shuttle Service and underground</u>

The City Airport Train (CAT, www.cityairporttrain.com) offers a direct connection between Vienna Airport and the city centre in 16 minutes (Wien Mitte train station – Bahnhof Wien Mitte) between 6 a.m. and 11 p.m. Single tickets: EUR 11 online/EUR 12 at the ticket machine. Return tickets: EUR 19 online/EUR 21 at the ticket machine.

From Landstraße (Wien Mitte train station) underground station, you can take either the U3 line to Stephansplatz station or the U4 line to Schwedenplatz station. Both allow a change to the U1 line, which will take you to Kaisermühlen-VIC station (approximately 12 minutes during the day from Wien Mitte train station).

Vienna Airport Lines

Between 5 a.m. and 9 p.m., the Vienna Airport Line 3 offers a direct hourly bus service between Vienna Airport and Kaisermühlen-VIC station. In approximately 35 minutes, you can reach the Austria Center Vienna from the airport bus terminal. Tickets can be bought on the bus – single tickets: EUR 8 / return EUR 13. For further information: www.viennaairportlines.at

Taxis and Car Sharing

www.viennaairport.com/en/passengers/arrival parking/taxis limousines www.viennaairport.com/en/passengers/arrival parking/carsharing

7. POSTAL SERVICE

A post office on the first floor of building C provides all regular postal services, Monday through Friday from 8 a.m. to 6 p.m.

Post offices in the city are usually open Monday to Friday 8 a.m. to 6 p.m. Some post offices have extended opening hours and/or are closed at lunchtime. The main post office (Fleischmarkt 19, 1010 Vienna) is open Monday-Friday from 7 a.m. – 10 p.m. and Saturday-Sunday from 9 a.m. to 10 p.m.

8. CURRENCY/BANKS

The official currency in Austria is EURO (€). 1 EUR = 1.12 USD (June 2019). While EC cards as well as major credit cards are widely accepted in Austria, some shops and/or restaurants might not accept them – carrying some cash (EUR 50-100) is therefore advisable.

The Bank Austria-Creditanstalt has a branch on the first floor of building C that provides full banking services. Bank hours are Monday, Tuesday, Wednesday, and Friday from 9 a.m. to 3 p.m. Thursday opening hours are from 9 a.m. to 5.30 p.m.

General opening hours for banks in Vienna are Monday-Friday from 8 a.m. – 3 p.m. and Thursday from 8 a.m. – 5.30 p.m. Many branches have extended opening hours and/or 24-hour foyers. Cash machines are located at all bank branch offices and accept most credit and debit cards. Look for the "bankomat" sign:



9. MEDICAL SERVICE/HEALTHCARE

Medical services are available in the clinic operated by the Joint Medical Service located at VIC, building F, seventh floor (extension 22225 or for emergencies 22222). Outside the premises, you can dial the following emergency numbers:

| European Emergency Number | 112 |
|--------------------------------------|------|
| Ambulance | 144 |
| Emergency doctor | 141 |
| Pharmacy emergency and night service | 1455 |
| Police | 133 |
| Fire Brigade | 122 |

The designated hospital is Vienna's General Hospital AKH (Allgemeines Krankenhaus Wien - AKH), Währinger Gürtel 18-20, 1090 Vienna, Phone: +43 (0)1 404000 18.

Search for emergency dentists at www.zahnaerztekammer.at

There are doctors and pharmacies throughout Austria. Pharmacies take turns to stay open during the night and on Sundays. Any closed pharmacy will direct customers to the nearest open one. You can find a pharmacy right outside the VIC on the ground floor of the Andromeda Tower, Donau-City-Straße 6, 1220 Vienna.

EU citizens can use their European Health Insurance Card. We recommend contacting your national health insurance fund for the details.

10. LOST PROPERTY OFFICE

The UN Security Service Duty Room on the ground floor of building F (F0E21) provides a "lost and found" service. The extension is 3903.

Outside the VIC premises, please contact the Lost Property Office of the Austrian Towns and Municipalities (in German only) www.fundamt.gv.at

Service line: 0900 600 200 (24h, charges apply)

Central Office of the Lost and Found Service in Vienna: +43 1 4000 8091

11. GENERAL INFORMATION

Local time

Austria follows Central European Time (CET), which is GMT plus 1 hour.

Climate

The average temperature in November is normally around 8°C (46°F). For detailed weather forecasts, please consult https://www.zamg.ac.at/cms/en/weather-forecast/wien.

Opening Hours

Most shops in Vienna open between 9 a.m. and 7 p.m. (grocery stores from 8 a.m. till 8 p.m.) Monday through Friday, and between 9 a.m. and 1 p.m./6 p.m. on Saturday. Shops are generally closed on Sundays. Although special rules for allowing extended opening hours are in place in tourist areas. The opening hours of shops located in railway stations and airports correspond to travel hours (some shops are open until 11 p.m.).

Accessibility

Information and contacts for **people with disabilities** can be found at <u>www.wien.info/en/travel-info/accessible-vienna</u>

Electricity

220 volt AC. Plugs and sockets conform to the European norm (Europlug, Schuko).

Area Codes

Austria: +43 Vienna: (0)1

Smoking

Smoking is prohibited in indoor public areas. Many restaurants and coffee shops in Austria offer both non-smoking and smoking areas, which are clearly designated and marked with a smoking or non-smoking sign; many establishments are exclusively non-smoking.

12. CONTACTS ORGANIZING COMMITTEE

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